



United States Bankruptcy Court
Eastern District of Louisiana
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R. Marla Hamilton
Clerk of Court

August 12, 2005

To: Bankruptcy Bar, Eastern District of Louisiana

Subject: **New Procedures for Credit Card Payments - "Pay.gov"**

This is a follow up to my July 21, 2005 letter to the bar.

Reminder: Beginning on August 23, 2005, we will be changing the way that credit card payments are processed to a system called "Pay.gov". In addition, a new "lockout" feature will be added that will come into effect if fees are not timely paid. Please fill out the "Internet Credit Card Payment Request Form", and send it to the clerk's office before August 23, 2005.

The majority of bankruptcy courts have been using Pay.gov for some time. As such, the Department of Treasury's Pay.gov system is about to be updated to version 3.2 on August 28, 2005. Unfortunately, we have just recently learned that version 3.2 will only work with Internet Explorer 5.5 or higher as a browser, and will not work with Netscape. Therefore, you are encouraged to acquire and use Internet Explorer 5.5 or higher when using Pay.gov.

Additional information about Pay.gov is available on our website, www.laeb.uscourts.gov, as follows:

Under "What's New":

August 2005 - Important Announcement for Pay.gov users

July 2005 - Letter from the Clerk

- Internet Credit Card Payment Request Form
- Pay.gov Tutorial

Under "CM/ECF Info":

Pay.gov Users Manual

If you have questions, please contact Cheryl Vogel at (504) 589-7860.

A handwritten signature in black ink, appearing to read "R. Marla Hamilton".